



01698 609003

07920 201190

info@IgnitePlumbing.com

www.IgnitePlumbing.com

We always offer value for money with totally transparent charges

Ignite Plumbing is the only Lanarkshire plumbing and heating company that has 100% transparent charges and we have a clear, upfront, open and honest pricing system. Our rates are clearly shown here and our friendly and helpful staff will make customers fully aware of our rates at the time they book their job. Our pricing is 'middle of the road' but our service is second to none as our customers will testify.

Standard Company Charges

Normal Working Hours (9am - 5pm)*

First Hour (Minimum) - £55

Half Hourly Fee (per half hour after the first hour) - £17.50

Emergency Call Out (Trace & Isolate) - £85

Half Day Rate (Min. 5 Hours) - £150

Full Day Rate (Up to 8 Hours) - £240

Out Of Hours (5pm - 11pm Weekdays & Weekends)*

First Hour (Minimum) - £85

Half Hourly Fee (per half hour after the first hour) - £30

Emergency Call Out (Trace & Isolate) - £95

Out Of Hours (11pm - 9am)*

First Hour (Minimum) - £155

Half Hourly Fee (per half hour after the first hour) - £85

Emergency Call Out (Trace & Isolate) - £175

Plumbing & Bathrooms*

Shower Replacement - £65

Tap Replacement (per Set) - £55

Outside Tap Installation - £75

Toilet Repairs - £75

Washing Machine & Dishwasher Installation - £65

Central Heating & Gas*

Central Heating Diagnostics & Problem Finding - £65

Gas Safety Checks (up to 2 Appliances) - £75

Boiler Service - £75
Gas Hob & Cooker Installation - £75
Central Heating Pump Replacement (Inc. Pump) - £210
Magnetic Filter Installation - £190

Larger jobs are priced for each individual job. Please get in contact if you require more information.

This is just a short list with the most common costs included, however it is always advisable to contact myself and have a chat and I would be able to give you a more accurate price or if I need to see the job first then I would advise you on this. *Please Note, these prices are based on a standard installation and it may result in a higher charge if your installation is not standard or further parts / time is required.

Our Rates: We charge a minimum of one hour on all jobs, thereafter work is charged in 30 minute increments (most other companies charge in full hours). Rates exclude materials.

Estimates can be provided by the engineers or an estimator before work commences.

Fixed Prices * can be given if requested either verbal or a written quotation by the engineer before work commences.

Materials supplied by Ignite Plumbing Services will be charged at trade price plus 20% mark up.

Material Collection time for non van stocked items will be kept to a minimum - any charge will be agreed with the customer in advance and will not exceed £35.

The Invoice presented will clearly show a full description of work carried out - time started/time finished, and a full breakdown of Labour and Materials.

Payment must be made in full by credit card or cash to the engineer upon receipt of the invoice.



We do not charge for parking, congestion or extra for call-out – we have no hidden charges.

Transparency

We believe in always being 100% transparent. We are clear, upfront and honest about our company charges. Our rates are clearly shown on our website and we will make customers fully aware of our rates at the time they book a job or if they request details.

Our engineers will always show a full breakdown of labour, material and any other charges, and a comprehensive description of work carried out is shown on all invoices and estimates.

We do not charge for the following: call out charge, parking, Congestion and there are no other hidden charges.

Overcharging

We always charge correctly and fairly according to our quoted rates and our policy on overcharging is unequivocal. But in the unlikely event that we deliberately disregard this policy, a refund will be made.

Accountability

We will always take responsibility in the unlikely event that work is not carried out to our standards. If you are unhappy please contact us, we will try to resolve your issue by sending an engineer back, at a time that is convenient to you.

Ignite Plumbing Services will never carry out any unnecessary work or talk customers into any work that is not needed under any circumstances.

Guarantee**Labour**

All of our workmanship carries the company's written 12 month guarantee for your peace of mind.

Materials

Covered by manufactures' guarantee.

Terms and Conditions

All of our work is carried out in accordance to our terms and conditions. They are clearly stated on our website and shown on the back of our invoices.